

Terms of Use

Dear customers, if you choose to use our e-shop, you need to agree to our terms and conditions. These conditions bind all users of the site, whether they are registered or shoppers as guests, by phone or via email.

Kateko Ltd. owns an online store for essential oils: <http://kateko.bg>. Each registered or unregistered user is bound by these terms and conditions throughout the period of use of the store, from the initial entry to the departure.

Necessary conditions for placing an order:

Registration in the online store

It is possible to shop as a guest without signing up for the site system

Valid email address

True and correctly filled in delivery and billing addresses (if applicable)

True and correct filled in name / surname and contact details;

Provide access and opportunity to receive the goods of the courier company;

Kateko Ltd. may terminate the use of the online shop in case of unauthorized access, in the event of incorrect or unlawful actions in violation of the laws of the Republic of Bulgaria.

LIMITATIONS:

Users of the online store are not allowed:

Copy, distribute or use texts, pictures, images or parts of the site without the express permission of Kateko Ltd;

Overload the system with fictitious requests or other information.

CONDITIONS OF SUPPLY:

If you place an order on our online platform, you will receive an automatic order confirmation at the e-mail address you provide, which notifies you of a successful order. If necessary, we will contact you by phone to request further confirmation and specification of delivery details.

The possible ways to pay for purchases from the site are:

In cash upon delivery of a courier agent (cash on delivery);

By bank transfer to account:

UniCredit Bulbank

BG25 UNCR 9660 1031 5923 20 (in BGN)

SWIFT / BIC: UNCRBGSF

Through the system ePay.bg-ePay.bg guarantees the payments of the clients -

Shop safely at ePay.bg without the need for it

Input card data for each purchase

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Via PayPal - The PayPal system is one of the safest ways to send and receive payments online. It includes the latest systems and processes that protect your financial information. To make a PayPal payment requires ownership of a credit card or funds accumulated in the system account;

All the final prices in <http://kateko.bg> are in Bulgarian Lev and have VAT accrued;

Kateko Ltd. reserves the right to refuse to accept any order due to availability or otherwise, by informing the user about the refusal and the reason for it. The available goods are processed and sent by courier (Speedy AD)

The price of the delivery is below the specified free rate NOT included in the price of the products and is paid separately from the customer; It is automatically calculated and visible to the client before finalizing its order;

Kateko Ltd. reserves the right to correct errors and / or update the content of the site at any time without notice, which includes the change of goods and prices. These changes will not affect already made and confirmed orders that will be executed under the conditions that were current at the time of the confirmation of the respective order.

Kateko Ltd reserves the right, in its sole discretion and at any time, to modify, add or delete parts of these Terms of Use. It is your responsibility to review these Terms of Use at any time before using our online platform.

By using the online store of Kateco Ltd after publishing the changes, you acknowledge and confirm that you agree to these changes to the Terms of Use. You hereby agree that all subsequent purchases are governed by the Terms of Use applicable to the publication of modified Terms of Use and then in accordance with these amended Terms of Use. Depending on the performance of these Terms of Use and any modifications to them, Kateco Ltd provides you (the "End User") with a personal, non-exclusive, non-transferable right to access and use our platform.

By ordering products from the store of Kateco Ltd (either online or otherwise) or by accepting the delivery of such products listed on the invoice, you agree to be bound by and accept these Terms. Kateco Ltd reserves the right to change these terms without notice at any time in its sole discretion.

Kateco Ltd collects and keeps the information you have provided us during your registration with our online electronics store. The information gathered by us when using the online platform is used only for the purposes stated and in accordance with the applicable law. Kateco Ltd. will not provide information to third parties without the express consent of the consumer