

Terms and delivery:

Dear clients,

All orders placed on our site: <http://kateko.bg> are delivered all over the country via courier company SPIDI AD to the address of the recipient or office of the courier.

Online shop hours

Monday - Sunday: 00:00-24:00h.

Orders are accepted from the online store 24 hours a day, as well as on weekends and days of public holidays.

Orders placed after 17:00 are processed on the next business day.

Orders made on Saturdays and Sundays are processed on Monday.

Types of deliveries you can take:

1. Accounts for Plovdiv:

Special City Courier - 1 day

Special City Courier - 2 days

2. Delivery of a shipment to Speedy's office

3. Countrywide Delivery:

Fast: Economical

Fast: Express

Delivery of a shipment to a Speedy office

4. Contributions to EU countries:

DPD Economic (economical) delivery

EXPRESS BALKANS - Shipping of shipments to Greece and Romania.

The price of courier shipments on the territory of Bulgaria for all customers of Speedy.

Delivery to non-EU countries:

\* For delivery outside the EU, please contact us by e-mail: [sales@kateko.bg](mailto:sales@kateko.bg) for further details.

Terms of free delivery for the territory of Bulgaria:

For orders under 50 BGN (VAT included), the delivery price is calculated based on the total weight of your order. Each customer has the opportunity to see the exact delivery price before finalizing their order from the Order page.

For orders over 50 BGN (VAT included), the delivery is FREE, and the delivery time is up to 2 working days after sending!

Shipment Delivery Pricing:

Kateko Ltd online store has an in-place delivery delivery system based on the weight range of all products,

Look for us in cases like:

You have not received a notification from a courier company office

Your consignment is confused (is it different from the ordered goods)?

If your shipment arrives with transport damage (the product is torn)?

The final cost of the order is the sum of the prices of the ordered products and the delivery price. All prices are in BGN with VAT included.

Payment methods:

Bank payment

Payment PayPal

Pay epay.bg

Bank payment:

You are making a bank transfer to an account of Catheco Ltd. The order will be executed upon receipt of the transfer. When shipping the goods, you owe nothing to the courier.

Owner: Kateko Ltd.

IBAN: BG25 UNCR 9660 1031 5923 20

BIC: UNCRBGSF

Bank: UniCredit Bulbank

Via ePay.bg - Shop safely at ePay.bg without having to enter the card data for each purchase.

Through PayPal - The PayPal system is one of the safest ways to send and receive payments online. It includes the latest systems and processes that protect your financial information. PayPal payment requires a credit card or funds accumulated in the system account